

Armstrong Powerhouse – Common Issues

- **I've tried loading a scenario but it crashes with a 'Something bad has happened' error.**

How can I fix this?

SUGGESTION 1

- 1) Load up RailWorks 2.
- 2) Click 'Options'.
- 3) Click the 'Graphical Detail' tab.
- 4) Change 'Object Texture' to 'Medium Quality'.

SUGGESTION 2

- 1) Ensure you have all the requirements for the scenario installed. These are listed on the product page underneath the heading 'Requirements'.

- **I've tried loading a scenario but it crashes with a 'missing stock' error. How can I fix this?**

- 1) Ensure you have all the requirements for the scenario installed. These are listed on the product page underneath the heading 'Requirements'.

- **I'm sure I have all the requirements installed but I still receive a 'Something bad has happened' error or a missing stock error. What else can I do to try and fix this?**

SUGGESTION 1

- 1) Occasionally the extra stock pack doesn't install properly. To make sure it does, you can install it manually. Locate where you have downloaded the extra stock pack and unzip it. Information on how to do this can be found [here](#).
- 2) Go to the location where you have extracted the files from the .zip file.
- 3) Double click the 'RailWorks' folder.
- 4) Right click the 'Assets' folder and click 'Copy'.
- 5) Now navigate to the following folder. C:\Program Files\Steam\steamapps\common\railworks or C:\Program Files\Valve\Steam\steamapps\common\railworks (whichever one works)
- 6) Right click in some white space of this folder and click 'Paste'.
- 7) When prompted whether you would like to overwrite the 'Assets' folder, click 'Yes'.
- 8) Double-click the 'Assets' folder and double-click the file called 'InstallMe'. A black window will then appear for a short time, when it disappears, the process is finished and your extra stock should be installed.

SUGGESTION 2

- 1) Open the RailWorks 2 launcher and click the 'Tools & Docs' tab.
- 2) Click 'Clear Cache' next to where it says 'Clear the Blueprint Cache'.